

MANAGEMENT PRINCIPLES / MANAGEMENT POLICY OF THE AVA GROUP

Visions & Strategies

AVA has been one of the leading wholesalers for industrial valves in Europe since 50 years. As a long-standing exclusive partner of well-known manufacturers worldwide, we supply international customers in the chemical, petrochemical, plant and mechanical engineering industries with industrial valves according to DIN- and ASME standards as a

Quality Supplier.

We realize this motto in every area of our business. A high customer satisfaction, health and environmental protection, the safety of our employees, suppliers and customers as well compliance with ethical principles and social standards are at the forefront of our activities.

Compliance with our tradition as well as progressive action commit us to act according to the following principles:

- Every employee of our company is responsible for quality, safety as well as for the health and environmental protection.
- We admit to comply with all environmental as well as health and safety regulations, laws and regulations, which are valid for us.
- We offer high quality products, which can be in general disposed safely and environmentally friendly.
- By the use of appropriate measures, we continuously develop the health and environmental protection, as well as the safety in our company.
- Daring selection of our suppliers, we look for compliance with all necessary measures to ensure the quality, occupational safety, health protection and environmental protection as well social standards and ethical principles.

Our objective is to ensure that our suppliers, in particular, are committed to observing and monitoring social standards and ethical principles in the subsequent supply chain in view of their responsibility for people and the environment.

- Our principles of action are to be successfully implemented by continuous qualification of our employees and our suppliers.
- Centre of our management systems are the prevention of environmental impacts and the continuous improvement process.

We realize our goals, because

- we always meet the requirements of our customers and our own.
- we always occur as a preferred partner to our customers.
- we offer an attractive and safe working environment for our employees.
- we meet our corporate and social responsibility.
- we improve our environmental performance continuously.

We emphasize our management policies by the following certifications:

- ISO 9001 Quality-Management System
- ISO 14001 Environmental- Management System*
- ISO 45001 Health- and Safety-Management System*
- Code of conduct



Frank Alms
Managing Partner
AVA group